











QUALITY POLICY STATEMENT

Seven Four Eight Air Services (K) Limited is committed to the provision of aviation services to our clients by providing consistent, reliable, safe and high quality services.

In order to achieve this, we are continually improving processes and services, aimed at meeting customer needs at all levels. As quality is one of the cornerstones of the Seven Four Eight Air Services (K) Ltd. we are constantly committed to the success of our customer.

To maintain quality performance throughout all levels of our organization we commit to the following principles:

-  Complying with statutory obligations, standards, specifications and codes of practice relevant to quality management in our industry.
-  The provision of all necessary resources and support to ensure the effective operation of the Company's Quality Management System (QMS);
-  Regular monitoring and review of all company systems and processes to ensure ongoing compliance and continual improvement.
-  Monitor and review our service provision; company systems and processes, to ensure ongoing compliance and continual improvement and where identified, the implementation of the necessary actions to mitigate and eliminate shortfalls in service delivery.
-  To cultivate and maintain the commitment to continual improvement communicate our goals and objectives to every employee;
-  To provide our staff with the resources and opportunities to develop their initiatives, talents and creativity to maximize their contribution to the success of our Company and the continued satisfaction of our clients.
-  Forge partnerships with our suppliers and major players in the Private and Public Sectors to ensure optimum business performance.
-  Maintaining our reputation for honesty and integrity and ensuring that this is reflected throughout the organisation.

Our Quality Management System is approved by the Accountable manager and must be adhered to by all employees involved in the delivery of services to clients, ensuring safe flying operations and other support activities.

Mr. Moses Mwangi

Accountable Manager
748 Air Services Limited










13th February 2019



SAFETY POLICY STATEMENT

Seven Four Eight Air Services (K) Ltd is committed to promoting a safety culture that protects its employees, clients, contractors, subsidiaries, general public and the environment whilst meeting KCAA & ICAO requirements. Seven Four Eight Air Services (K) Ltd shall continuously measure, improve and strengthen its safety culture through leadership, goal-setting, and employee involvement.

To achieve the desired level of Safety Performance, Seven Four Eight Air Services (K) Ltd shall:

-  Treat legislative and regulatory requirements as the minimum standard and wherever possible exceed those standards.
-  Operate a Hazard Identification and Reporting System with Risk Management processes to mitigate the Safety Risks and the consequences of Hazards in order to reduce the risks to As Low As Reasonably Practical.
-  Ensure a non-punitive reporting system is in place so that employees may make a report without any punitive action being taken unless it can be proven beyond any reasonable doubt, gross negligence or, wilful disregard for regulations or procedures.
-  Ensure that trained human resources are available to implement Safety Strategies and Processes.
-  Encourage effective communication and information sharing among all staff, client and service providers.
-  Conduct periodic training and awareness to ensure that all staff are competent in safety related matters associated with their task.
-  Measure the company's safety performance against industry standards and realistic performance targets.
-  Continuously improve the company's safety performance through monitoring and measurement of performance targets.
-  Ensure that external suppliers deliver products and services that meet the company's safety and quality standards.

The Accountable Manager is fully committed to the provision of all appropriate resources that will result in a culture that fosters safe practices, communications and, the same attention to results as other Management Systems.

Accountable Manager
Seven Four Eight Air Services (K) Ltd

Dated 1st September 2020

